

The Williamsburg HOA (“WHOA”) Terms of Service

Welcome to WHOA!

1. Your relationship with WHOA

1.1 Your use of the WHOA website and services (referred to collectively as the “Services” in this document) is subject to the terms of a legal agreement between you and WHOA. This document explains how the agreement is made up, and sets out some of the terms of that agreement.

1.2 Your agreement with WHOA will also include the terms of any Legal Notices applicable to the Services, in addition to the Universal Terms. All of these are referred to below as the “Additional Terms”. Where Additional Terms apply to a Service, these will be accessible for you to read either within, or through your use of, that Service.

1.4 The Universal Terms, together with the Additional Terms, form a legally binding agreement between you and WHOA in relation to your use of the Services. It is important that you take the time to read them carefully. Collectively, this legal agreement is referred to below as the “Terms”.

1.5 If there is any contradiction between what the Additional Terms say and what the Universal Terms say, then the Additional Terms shall take precedence in relation to that Service.

2. Accepting the Terms

2.1 In order to use the Services, you must first agree to the Terms. You may not use the Services if you do not accept the Terms.

2.2 You can accept the Terms by:

(A) clicking to accept or agree to the Terms, where this option is made available to you by WHOA in the user interface for any Service; or

(B) by actually using the Services. In this case, you understand and agree that WHOA will treat your use of the Services as acceptance of the Terms from that point onwards.

2.3 You may not use the Services and may not accept the Terms if (a) you are not of legal age to form a binding contract with WHOA, or (b) you are a person barred from receiving the Services under the laws of the United States or other countries including the country in which you are resident or from which you use the Services.

2.4 Before you continue, you should print off or save a local copy of the Universal Terms for your records.

3. Language of the Terms

3.1 Where WHOA has provided you with a translation of the English language version of the Terms, then you agree that the translation is provided for your convenience only and that the English language versions of the Terms will govern your relationship with WHOA.

3.2 If there is any contradiction between what the English language version of the Terms says and what a translation says, then the English language version shall take precedence.

4. Provision of the Services by WHOA

4.1 WHOA is constantly innovating in order to provide the best possible experience for its users. You acknowledge and agree that the form and nature of the Services which WHOA provides may change from time to time without prior notice to you.

4.2 As part of this continuing innovation, you acknowledge and agree that WHOA may stop (permanently or temporarily) providing the Services (or any features within the Services) to you or to users generally at WHOA's sole discretion, without prior notice to you. You may stop using the Services at any time. You do not need to specifically inform WHOA when you stop using the Services.

4.3 You acknowledge and agree that if WHOA disables access to your account, you may be prevented from accessing the Services, your account details or any files or other content which is contained in your account.

4.4 You acknowledge and agree that while WHOA may not currently have set a fixed upper limit on the number of transmissions you may send or receive through the Services or on the amount of storage space used for the provision of any Service, such fixed upper limits may be set by WHOA at any time, at WHOA's discretion.

5. Use of the Services by you

5.1 In order to access certain Services, you may be required to provide information about yourself (such as identification or contact details) as part of the registration process for the Service, or as part of your continued use of the Services. You agree that any registration information you give to WHOA will always be accurate, correct and up to date.

5.2 You agree to use the Services only for purposes that are permitted by (a) the Terms and (b) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdictions.

5.3 You agree not to access (or attempt to access) any of the Services by any means other than through the interface that is provided by WHOA.

5.4 You agree that you will not engage in any activity that interferes with or disrupts the Services (or the servers and networks which are connected to the Services).

5.5 Unless you have been specifically permitted to do so in a separate agreement with WHOA, you agree that you will not reproduce, duplicate, copy, sell, trade or resell the Services for any purpose.

5.6 You agree that you are solely responsible for (and that WHOA has no responsibility to you or to any third party for) any breach of your obligations under the Terms and for the consequences (including any loss or damage which WHOA may suffer) of any such breach.

6. Your passwords and account security

6.1 You agree and understand that you are responsible for maintaining the confidentiality of passwords associated with any account you use to access the Services.

6.2 Accordingly, you agree that you will be solely responsible to WHOA for all activities that occur under your account.

6.3 If you become aware of any unauthorized use of your password or of your account, you agree to notify WHOA immediately at nicole.carciofini@fsresidential.com.

7. Privacy and your personal information

7.1 See Privacy Policy at the bottom of this document. This policy explains how WHOA treats your personal information, and protects your privacy, when you use the Services.

7.2 You agree to the use of your data in accordance with WHOA's privacy policies.

8. Content in the Services

8.1 You understand that all information (such as data files, written text, computer software, music, audio files or other sounds, photographs, videos or other images) which you may have access to as part of, or through your use of, the Services are the sole responsibility of the person from which such content originated. All such information is referred to below as the "Content".

8.2 You should be aware that Content presented to you as part of the Services, including but not limited to advertisements in the Services and sponsored Content within the Services may be protected by intellectual property rights which are owned by the sponsors or advertisers who provide that Content to WHOA (or by other persons or companies on their behalf). You may not modify, rent, lease, loan, sell, distribute or create derivative works based on this Content (either in whole or in part) unless you have been specifically told that you may do so by WHOA or by the owners of that Content, in a separate agreement.

8.3 WHOA reserves the right (but shall have no obligation) to pre-screen, review, flag, filter, modify, refuse or remove any or all Content from any Service.

8.4 You understand that by using the Services you may be exposed to Content that you may find offensive, indecent or objectionable and that, in this respect, you use the Services at your own risk.

8.5 You agree that you are solely responsible for (and that WHOA has no responsibility to you or to any third party for) any Content that you create, transmit or display while using the Services and for the consequences of your actions (including any loss or damage which WHOA may suffer) by doing so.

9. Proprietary rights

9.1 You acknowledge and agree that WHOA (or WHOA's licensors) own all legal right, title and interest in and to the Services, including any intellectual property rights which subsist in the Services (whether those rights happen to be registered or not, and wherever in the world those rights may exist). You further acknowledge that the Services may contain information which is designated confidential by WHOA and that you shall not disclose such information without WHOA's prior written consent.

9.2 Unless you have agreed otherwise in writing with WHOA, nothing in the Terms gives you a right to use any of WHOA's trade names, trademarks, service marks, logos, domain names, and other distinctive brand features.

9.3 Unless you have been expressly authorized to do so in writing by WHOA, you agree that in using the Services, you will not use any trade mark, service mark, trade name, logo of any company or organization in a way that is likely or intended to cause confusion about the owner or authorized user of such marks, names or logos.

10. Ending your relationship with WHOA

10.1 The Terms will continue to apply until terminated by either you or WHOA as set out below.

10.2 If you want to terminate your legal agreement with WHOA, you may do so by (a) notifying WHOA at any time and (b) closing your accounts for all of the Services which you use, where WHOA has made this option available to you. Your notice should be sent, in writing, to WHOA's address which is set out at the beginning of these Terms.

10.3 WHOA may at any time, terminate its legal agreement with you if:

(A) you have breached any provision of the Terms (or have acted in manner which clearly shows that you do not intend to, or are unable to comply with the provisions of the Terms); or

(B) WHOA is required to do so by law (for example, where the provision of the Services to you is, or becomes, unlawful); or

(C) the partner with whom WHOA offered the Services to you has terminated its relationship with WHOA or ceased to offer the Services to you; or

(D) WHOA is transitioning to no longer providing the Services to users in the country in which you are resident or from which you use the service; or

(E) the provision of the Services to you by WHOA is, in WHOA's opinion, no longer commercially viable.

10.4 Nothing in this Section shall affect WHOA's rights regarding provision of Services under Section 4 of the Terms.

10.5 When these Terms come to an end, all of the legal rights, obligations and liabilities that you and WHOA have benefited from, been subject to (or which have accrued over time whilst the Terms have been in force) or which are expressed to continue indefinitely, shall be unaffected by this cessation, and the provisions of paragraph 20.7 shall continue to apply to such rights, obligations and liabilities indefinitely.

11. EXCLUSION OF WARRANTIES

11.1 NOTHING IN THESE TERMS SHALL EXCLUDE OR LIMIT WHOA'S WARRANTY OR LIABILITY FOR LOSSES WHICH MAY NOT BE LAWFULLY EXCLUDED OR LIMITED BY APPLICABLE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR CONDITIONS OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR LOSS OR DAMAGE CAUSED BY NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF IMPLIED TERMS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, ONLY THE LIMITATIONS WHICH ARE LAWFUL IN YOUR JURISDICTION WILL APPLY TO YOU AND OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW.

11.2 YOU EXPRESSLY UNDERSTAND AND AGREE THAT YOUR USE OF THE SERVICES IS AT YOUR SOLE RISK AND THAT THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE."

11.3 IN PARTICULAR, WHOA, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS DO NOT REPRESENT OR WARRANT TO YOU THAT:

(A) YOUR USE OF THE SERVICES WILL MEET YOUR REQUIREMENTS,

(B) YOUR USE OF THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE OR FREE FROM ERROR,

(C) ANY INFORMATION OBTAINED BY YOU AS A RESULT OF YOUR USE OF THE SERVICES WILL BE ACCURATE OR RELIABLE, AND

(D) THAT DEFECTS IN THE OPERATION OR FUNCTIONALITY OF ANY SOFTWARE PROVIDED TO YOU AS PART OF THE SERVICES WILL BE CORRECTED.

11.4 ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR OTHER DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.

11.5 NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM WHOA OR THROUGH OR FROM THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS.

11.6 WHOA FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

12. LIMITATION OF LIABILITY

12.1 SUBJECT TO OVERALL PROVISION IN PARAGRAPH 14.1 ABOVE, YOU EXPRESSLY UNDERSTAND AND AGREE THAT WHOA, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS SHALL NOT BE LIABLE TO YOU FOR:

(A) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL CONSEQUENTIAL OR EXEMPLARY DAMAGES WHICH MAY BE INCURRED BY YOU, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY... THIS SHALL INCLUDE, BUT NOT BE LIMITED TO, ANY LOSS OF PROFIT (WHETHER INCURRED DIRECTLY OR INDIRECTLY), ANY LOSS OF GOODWILL OR BUSINESS REPUTATION, ANY LOSS OF DATA SUFFERED, COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR OTHER INTANGIBLE LOSS;

(B) ANY LOSS OR DAMAGE WHICH MAY BE INCURRED BY YOU, INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE AS A RESULT OF:

(I) ANY RELIANCE PLACED BY YOU ON THE COMPLETENESS, ACCURACY OR EXISTENCE OF ANY ADVERTISING, OR AS A RESULT OF ANY RELATIONSHIP OR TRANSACTION BETWEEN YOU AND ANY ADVERTISER OR SPONSOR WHOSE ADVERTISING APPEARS ON THE SERVICES;

(II) ANY CHANGES WHICH WHOA MAY MAKE TO THE SERVICES, OR FOR ANY PERMANENT OR TEMPORARY CESSATION IN THE PROVISION OF THE SERVICES (OR ANY FEATURES WITHIN THE SERVICES);

(III) THE DELETION OF, CORRUPTION OF, OR FAILURE TO STORE, ANY CONTENT AND OTHER COMMUNICATIONS DATA MAINTAINED OR TRANSMITTED BY OR THROUGH YOUR USE OF THE SERVICES;

(III) YOUR FAILURE TO PROVIDE WHOA WITH ACCURATE ACCOUNT INFORMATION;

(IV) YOUR FAILURE TO KEEP YOUR PASSWORD OR ACCOUNT DETAILS SECURE AND CONFIDENTIAL;

12.2 THE LIMITATIONS ON WHOA'S LIABILITY TO YOU IN PARAGRAPH 12.1 ABOVE SHALL APPLY WHETHER OR NOT WHOA HAS BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING.

13. Advertisements

13.1 Some of the Services are supported by advertising revenue and may display advertisements and promotions. These advertisements may be targeted to the content of information stored on the Services, queries made through the Services or other information.

13.2 The manner, mode and extent of advertising by WHOA on the Services are subject to change without specific notice to you.

13.3 In consideration for WHOA granting you access to and use of the Services, you agree that WHOA may place such advertising on the Services.

14. Other content

14.1 The Services may include hyperlinks to other web sites or content or resources. WHOA may have no control over any web sites or resources which are provided by companies or persons other than WHOA.

14.2 You acknowledge and agree that WHOA is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products or other materials on or available from such web sites or resources.

14.3 You acknowledge and agree that WHOA is not liable for any loss or damage which may be incurred by you as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy or existence of any advertising, products or other materials on, or available from, such web sites or resources.

15. Changes to the Terms

15.1 WHOA may make changes to the Universal Terms or Additional Terms from time to time. When these changes are made, this document will be updated.

15.2 You understand and agree that if you use the Services after the date on which the Universal Terms or Additional Terms have changed, WHOA will treat your use as acceptance of the updated Universal Terms or Additional Terms.

16. General legal terms

16.1 Sometimes when you use the Services, you may (as a result of, or through your use of the Services) use a service or download a piece of software, or purchase goods, which are provided by another person or company. Your use of these other services, software or goods may be subject to separate terms between you and the company or person concerned. If so, the Terms do not affect your legal relationship with these other companies or individuals.

16.2 The Terms constitute the whole legal agreement between you and WHOA and govern your use of the Services (but excluding any services which WHOA may provide to you under a separate written agreement), and completely replace any prior agreements between you and WHOA in relation to the Services.

16.3 You agree that WHOA may provide you with notices, including those regarding changes to the Terms, by email, regular mail, or postings on the Services.

16.4 You agree that if WHOA does not exercise or enforce any legal right or remedy which is contained in the Terms (or which WHOA has the benefit of under any applicable law), this will not be taken to be a formal waiver of WHOA's rights and that those rights or remedies will still be available to WHOA.

16.5 If any court of law, having the jurisdiction to decide on this matter, rules that any provision of these Terms is invalid, then that provision will be removed from the Terms without affecting the rest of the Terms. The remaining provisions of the Terms will continue to be valid and enforceable.

16.6 You acknowledge and agree that each member of the group of companies of which WHOA is the parent shall be third party beneficiaries to the Terms and that such other companies shall be entitled to directly enforce, and rely upon, any provision of the Terms which confers a benefit on (or rights in favor of) them. Other than this, no other person or company shall be third party beneficiaries to the Terms.

16.7 The Terms, and your relationship with WHOA under the Terms, shall be governed by the laws of the State of Texas without regard to its conflict of law's provisions. You and WHOA agree to submit to the exclusive jurisdiction of the courts located within the county of Dallas, Texas to resolve any legal matter arising from the Terms. Notwithstanding this, you agree that WHOA shall still be allowed to apply for injunctive remedies (or an equivalent type of urgent legal relief) in any jurisdiction.

September 18, 2009

Privacy Overview

Scope

This statement applies to the Williamsburg HOA's ("we" or "WHOA") website.

- WHOA maintains personal information (such as your name, email address or other data which can be reasonably linked to such information by the WHOA). When you register for access to the WHOA website or otherwise voluntarily provide such information.
- Our webmaster's servers automatically record information when you visit our website or use some of our products, including the URL, IP address, browser type and language, and the date and time of your request.

Uses

- We may use personal information to provide the services you've requested, including services that display customized content and advertising.
- We may also use personal information for auditing, research and analysis to operate and improve WHOA technologies and services.
- WHOA processes personal information on our servers in the United States of America and in other countries. In some cases, we process personal information on a server outside your own country.

Your choices

- We offer you choices when we ask for personal information, whenever reasonably possible. You may decline to provide personal information to us and/or refuse cookies in your browser, although some of our features or services may not function properly as a result.

More information

For information about specific WHOA services or you have additional questions regarding your privacy and WHOA, please email us at nicole.carciofini@fsresidential.com.